

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF UTAH**

Memorandum

November 7, 2005

To: ECF Users

From: Clerk's Office

Re: Email Notifications from the BNC (Bankruptcy Noticing Center) and the "Free Look"

A minor problem with the newest version of CM/ECF installed on 10/17 has been discovered for email notifications produced by the BNC for Certificate of Mailings. When two or more BNC Certificate of Mailings are auto docketed to **the same** case on the **same** day, the second (and subsequent) Notice of Electronic Filing points the user to the first certificate of mailing. While there are rarely two certificates of mailings docketed on the same case on the same day, this can occur in a Chapter 13 case where the 341 Notice and the Chapter 13 Plan are mailed together.

Please be aware noticing through the BNC and the docketing of the certificate are performed correctly, but the user may not get their free look at the correct BNC certificate of service event (usually the plan). The Administrative Office has asked users to contact the PACER Service Center for refunds caused by this at <http://pacer.psc.uscourts.gov/>

The Administrative Office of the US Courts is developing an emergency software release to correct this problem.

If you have any questions please contact Brenda Dowler at 801-524-6635 or brenda_dowler@utb.uscourts.gov